

## Oak Glen Surgery Patient Participation Group

### Meeting Notes

**Date: Thursday 20<sup>th</sup> April 2017, Time: 6:15pm – 7pm**

- Attendees – AN, AJ, DJ, FP & JH
- Apologies – JS, LG
  
- Review of last minutes
  
- Knights Pharmacy - Umer Akhtar, Pharmacist  
Discussion about pharmacy cuts and concerns raised.  
Waste management disposal.  
Online pharmacy mail shot – raised with CCG.
  
- Renewal of prescriptions and how to contact reception desk – DJ.  
Online, At the surgery, Post or via fax.  
Query regarding online repeats greyed out – but due to medication that needs re-authorising.
  
- Fundraising event to be held at Oak Glen – June time?  
Defibrillator/basic first aid training for patients – to follow up. Practice has links with local school and is due to give some talks.
  
- Access plan for 2017 – District Clinical Forum Meeting 10<sup>th</sup> May 12:30pm – 2:30pm to discuss Access plans.  
Meeting highlighted.
  
- Bingley & Wilsden PPG meetings – next meeting 22<sup>nd</sup> May 10am – 12pm at Canalside Health Centre – staff member attending next meeting.
  
- Friends and Family Test suggestions and comments, Survey feedback  
Feedback:  
  
Patient comments highlighted.
  
- AOB  
Yoga – Tuesday & Fridays  
Pilates - Mondays

Baby Massage & Yoga Mondays and Fridays  
A3 Posters in the Practice to encourage new PPG members.

- PPG Meeting dates 2017:  
Thursday 20<sup>th</sup> July 2017, 6:15pm  
Thursday 19<sup>th</sup> October 2017, 6:15pm  
Thursday 18<sup>th</sup> January 2018, 6:15pm