

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 23rd April 2015, Time: 6:15pm – 7pm

- Attendees: A Nicholson, Practice Manager
- PPG members: AJ & DJ, EB, JS & CS, FP.
- Apologies:

- Review of last minutes
Website has been updated.
Prostate Cancer Awareness – listed on services.

- Friends and Family Test – data collection and feedback
Constructive feedback for reception - to keep patients informed of waiting times.

- Newsletter ideas
About PPG, Medical Section, Clinics and services, Online services, Patient story and future events.

- Dr Clare Murphy – Trainee GP – Surgeries available on Mon full day, Tues and Wed mornings. Surgeries will be available to book into from Wed 22nd April onwards.

- AOB
Bingley Show 25th July - further information to follow.
Defibrillator located outside the Memorial Hall in Eldwick.
BP self care monitor to be purchased for self-care assessment room.
Support groups – healthy eating, diet & exercise – speak to Nurse.
PPG promotion – forms on different coloured paper/card, displayed by patient self arrival check in screen.

- PPG Meeting dates 2015-16:
Thurs 30th July 2015, 6:15pm – 7pm
Thurs 22nd October 2015, 6:15pm – 7pm
Thurs 21st January 2016, 6:15pm – 7pm