

## Oak Glen Surgery Patient Participation Group

### Meeting Notes

**Date: Thursday 22<sup>nd</sup> October 2015, Time: 6:15pm – 7pm**

- Attendees: AN, EP, DJ & AN, JS & CS
- Apologies: JH
- Review of last minutes
- Online services – Detailed Coded Record Access  
To be in place by 31<sup>st</sup> March 2016.
- Newsletter – your comments  
A5 booklet? A4 Landscape? To email Newsletter to JS.
- 12 week healthy weight programme – currently running at Canalside HC. To have at Oak Glen in 2016.
- Friends and Family Test suggestions and comments, Survey feedback  
Feedback consistent.
- AOB  
No date given for CQC inspection.  
To mention to coffee shop about limited parking for patients.  
Security of the building. Intercom system? CCTV? To look into.  
Hospital letters action protocol to look at.  
Prostate cancer awareness – to add to main waiting room banner?
- PPG Meeting dates 2015-16:  
Thurs 21<sup>st</sup> January 2015 at 6:15pm.