

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 21st April 2016, Time: 6:15pm – 7pm

- Attendees: AN, Practice Manager, DJ, JS, EP, JS, BB
- Apologies: JH
- Review of last minutes.
Email address to put back on website.
Welcome new member BB.
- Friends and Family Test suggestions and comments, Survey feedback.
GP Survey Results Published January 2016, positive for the Practice.
Friends & Family monthly data, positive for the Practice.
- Access Plan 2016-17 (Patients who Do Not Attend appointments, Self-Care leaflets/Information & continue to promote the F&F survey).
Agreed the above access plan.
- The Clinical Commissioning Group has endorsed the Educational talks for Bradford Healthy Hearts & Palliative Care.
Have provisionally booked Palliative Care event for Wed 14th Sept 2pm -4pm.
Any help from PGG members welcome. Help with handouts and refreshments.
BBH event still in process of arranging.
- Bingley & Wilsden PPG meetings – Feedback from JS.
Sixth formers questionnaire.
Resus courses at Oak Glen?
Art Therapy?
Carers in action.
Room availability at Oak Glen – Wednesdays - practice is open until 7:30pm.
PPG directory of events and contacts.
- AOB
What is a federation – handout given.
HALE (Health Action Local Engagement) on-site undertaking healthy eating sessions (12 week period).
Self – assessment area – to promote on Practice website.

- PPG Meeting dates 2016:
Wed 27th July 2016, Thurs 20th Oct 2016 & 26th January 2017, time: 6:15pm – 7pm.