

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 20th October 2016, Time: 6:15pm – 7pm

Attendees: AN, Practice Manager, FP, JH, BB, JS.

- Apologies
DJ & AN
- Review of last minutes
- Palliative Care Event feedback
24 attendees, informative educational event highlighting how to access Manorlands and supporting organisations.
- Bradford Healthy Hearts talk (stroke, cardiovascular disease) is arranged for Wed 9th Nov 6pm – 8pm at Eldwick Memorial Hall.
To email local PPG with event information. **Actioned.**
- Carers' Resource event feedback – update from JS
A successful event held in Practice, undertaken in line with Access Plan. The Carers' Resource identified 3 carers on the day. Suggestions were made in regards to DNAs and how to follow up. Referrals for respite? **Action: To speak to GPs.**
- Bingley & Wilsden PPG meetings – update from BB
'Feel Good Group' led by Champions Way, Canalside HC. CPR sessions. **Action: Speak to PM group at next meeting.**
Next Local PPG meeting at Oak Glen 29th Nov.
- Promoting Online Services
Promoting online repeat prescription ordering and Appointment booking.
- Friends and Family Test suggestions and comments, Survey feedback
Chill FM or Smooth Radio. **Action: Liaise with reception.**
- AOB
New GP registrar – Dr Farhia Sharif- surgeries, Mon, Wed, Thurs and Fri

Next meeting to invite:
Threats to Pharmacy - Invite Pharmacist
Dr A Brown – Teaching Practice.
- PPG Meeting dates 2017:
Thurs 26th January 2017, time: 6:15pm – 7pm.