

## Oak Glen Surgery Patient Participation Group

### Meeting Notes

**Date: Thursday 24<sup>th</sup> October 2019, Time: 6:15pm – 7pm**

- Introductions – AN, DJ, AJ, JS, CS, JH & JA, DW, VA
- Apologies - FP, FS, FK
- Review of last minutes
  
- BRI Governor – feedback about the BRI  
Public elected post.  
Better co-ordination between hospitals in regards to the EPR.  
Issue of car parking raised.  
No explanation about discharge and plan.
- Prescription queries (online ordering & unable to ring in requests)  
CCG programme.  
Some exceptions are made on a case by case basis.
- Self Care during Flu season, Carers Resource and uptake on Friends and Family  
Good uptake and feedback.
- Palliative Care Event and Choking Child Session – feedback  
Choking child positive feedback. To run again in 2020. To make sure Dummy arrives in time.  
Palliative care event – to promote earlier.
- Feedback from Bingley PPG groups
  
- Friends and Family Test suggestions and comments, Survey feedback.  
Positive.
- AOB  
First aid session  
Private Yoga & Pilates sessions  
SMS reminders – to check settings