

## Oak Glen Surgery Patient Participation Group

### Meeting Notes

**Date: Thursday 1<sup>st</sup> December 2022, Time: 6:15pm – 7pm**

- Attendees – AN, JS, CS, EP, FK
- Apologies – DJ, AJ, JH, FS
- Review of last minutes
- Community Health & Wellbeing Co-ordinator & Project Manager, The Bridge Project  
Meet monthly with the Bingley Bubble Partnership.  
Working with the other local Practices and promoting Healthy Lifestyle and Diabetes awareness.  
There are some small grants available to support local groups these could be e.g. craft group or a sports club etc. Any suggestions please email HS.
- Online Records Access  
We hope this will be resolved shortly.
- Pharmacists  
We have additional pharmacists working for the Practice.
- Friends and Family Test suggestions and comments, Survey feedback.  
Collection of data for Friends and Family from July onwards.  
Survey.

#### AOB

- Charge for patients who book appointments but do not attend – we send up to 3 letters to the patient.
- Diabetes Xpert update.
- PPG Meeting dates 2023:  
TBC