

## Oak Glen Surgery Patient Participation Group

### Meeting Notes

**Date: Thursday 26<sup>th</sup> January 2017, Time: 6:15pm – 7pm**

- Attendees: AN, Practice Manager, DJ, AJ, FP, BB
- Apologies  
Knights Pharmacy  
JH, JS, NM
- Review of last minutes
- Dr Alison Brown  
Changes to current repeat prescriptions ordering:  
Some patients have a stock pile of medication. To save NHS money and wastage this is the reason for the changes to the ordering of repeat prescriptions.  
Teaching Practice: The Practice has been a teaching practice for several years and it enables 1<sup>st</sup> and 2<sup>nd</sup> year students to be able to experience what happens in a GP Practice.
- Facebook  
Have to be an authorised user.  
Can bar messages to the site.  
Good for advertising educational events, services etc.
- New PPG members  
SMS message sent to 22-50 year olds.  
SMS message 18-21 year olds.  
Reminder to the GPs.
- Bingley & Wilsden PPG meetings – update from BB  
Young person's survey to take place?  
To remind GPs of the Art Therapy sessions held at Canalside HC.  
Educational talks organised through Oak Glen Surgery.  
Defibrillator applied for from 'The British Heart Foundation'
- Access plan for 2017  
To email 16-17 Access plan to the PPG. Ideas to be emailed to AN for the next plan April 2017-18.
- Friends and Family Test suggestions and comments, Survey feedback  
F&F uptake increased.
- AOB

- PPG Meeting dates 2017:  
Thursday 20<sup>th</sup> April 2017, 6:15pm  
Thursday 20<sup>th</sup> July 2017, 6:15pm  
Thursday 19<sup>th</sup> October 2017, 6:15pm  
Thursday 18<sup>th</sup> January 2018, 6:15pm