

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 18th January 2018, Time: 6:15pm – 7pm

- Introductions – AN, DJ, AJ, FP, JS, FK, FS, JH.
- Apologies – none.
- Review of last minutes - Poems in the waiting room leaflets placed in the waiting room. FP.
- Access Plan Review 2017-18 & 2018-19
Review of achievements.
Mobile Phone Protocol – this has been saved to the Oak Glen Intranet site.
Access plan ideas for 2018-19: A repeat of the CPR session for patients, Children choking session by Dr Whitfield, A repeat of the Palliative Care talk.
- New Practice Website feedback please
Feedback positive.
Suggestions: Writing in grey text hard to see – to look at.
- Pneumococcal Vaccination – eligibility and recall
Some of the Recalls actioned 2017-18 for text messaging:
Influenza, NHS Health Checks 40-74 year olds, Shingles, Stop Smoking Clinics.
- Diabetes Support Group – update – pre-diabetes course
FK is free-lance Educator – Diabetes X-pert. Pilot to commence in February.
Review of scheme.
- Bingley & Wilsden PPG Locality meeting – no feedback
Dementia ‘Lost in Memories’ Tues Feb 13th at Bingley Little Theatre, endorsed by local Practices and voluntary organisation.
- Friends and Family Test suggestions and comments, Survey feedback
Feedback about additional F&F questions gathered over a 3 month period
Additional questions for the F&FT reviewed.

- AOB
Practice Newsletter – to follow up.
Physiotherapy sessions update.
Self-care organisation – time of flu season.
Nurse appointment availability – reviewing currently.
DNA's – traffic light system.
Hearing aid batteries still on site.
Facebook – diabetes support group, training dates.
- PPG Meeting dates 2018/19:
Wednesday 18th April 6:15pm – 7pm
Thursday 19th July 6:15pm – 7pm
Wednesday 24th October, 6:15pm – 7pm
Thursday 24th January 2019, 6:15pm – 7pm