

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 19th July 2018, Time: 6:15pm – 7pm

- Introductions
AN, FK, DJ, AJ, FS, FP, JH, JA, BG
- Apologies
JS & CS
- Review of last minutes
Extended access Hubs (nearest Shipley) starting from Bingley 1st October 2018.
- Access Plan Discussion
Productive workflows - Scanning and read coding.
Staff resilience and learn new skills.
Support patient care – Evergreen self-care app.
To add to plan DNA's to be reviewed. DNA Protocol to review, patterns and repeat offenders.
To add to plan the continuation of Diabetes Prevention Support group.
- Friends and Family Test suggestions and comments, Survey feedback
Feedback
Suggestions 'Be on time for appointments'. 'Longer consultations'. 'Saturday surgery, late nights'.
- AOB
New Nurse – Mrs Anne Pedley-Smeaton
Diabetes Prevention Support Group – second course August 2018 onwards.
Foot clinic appointments – no appointments at Canalside HC.
Patient Forum Leaflet.
MRI scans for prostate tests. MRI tests – costs each year?
- PPG Meeting dates 2018/19:
Thursday 25th October, 6:15pm – 7pm
Thursday 24th January 2019, 6:15pm – 7pm